

## Tenancy Sustainment Officer

Service:	Outreach Team – Clare Tenancy Sustainment Service
Location:	County Clare
Duration:	Fixed Term Contract (1 year)
Hours:	Full Time 40 hours per week
Published:	22 <sup>nd</sup> September 2024
Application Closing Date:	30 <sup>th</sup> September 2024
Interview Date:	7 <sup>th</sup> October 2024

NOVAS is a not-for-profit organisation and Approved Housing Body. We work with single adults, couples and families who are homeless or at risk of being homeless. We provide a range of support services and accommodation. We have over 300 staff, and more than 30 services in Limerick, Dublin, Clare, Kerry, Cork and Tipperary including residential homeless services, social housing and community-based services for tenancy sustainment, homelessness prevention, mental health and recovery.

The Tenancy Sustainment Officer is responsible for providing outreach support to individuals and families living in the Clare area to sustain their tenancies and develop independent living and tenancy skills.

The Tenancy Sustainment Officer will report to the Senior Outreach Services Manager, will be a member of, and work collaboratively with, the Tenancy Sustainment Team, the NOVAS Housing Team and the local authorities in the area. The role requires independent planning skills for our workload. It is situated in Clare, allows for work from home one day a week and will require travel as needed, to homes where tenants are located. This role requires some element of flexibility and adaptability to deal with emergencies but the usual roster for this role is 9am to 5pm, Monday to Friday.

NOVAS is a Trauma Informed practice organisation, and the principles of collaboration, diversity, respect and trust are embedded in our way of working together. Our services are provided through support of our partners in local government through the Local Authorities, HSE, and other donors and funders.

**Desirable Skills and Knowledge (Please see Job Description for complete Person Specification)**

- Professional Qualification in Social Care or another allied health profession
- Experience in working with vulnerable families, homeless people or other social care groups.